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#### What is a Locked license:

- License can be used on one workstation only
- Host ID (mac address) for the workstation and the license file must be the same





## Information on how to get the latest license file can be found on the INNEO support page:

- See the document on how to set up a PTC account if you do not have one
- See the document on how to request the latest license file
- The images will be different for older versions of Creo, but the steps to install will be similar



### Open the license pack email and save the license.zip file to the license server machine

• Unzip the file to extract the two license files

[RMX:AL] License Pack for A0-B1-C2-D3-E4-F5 , PTC Support Case Number - 123456 D do_not_reply@ptc.com To : customer License.zip 47 KB
Dear PTC Customer,
Attached you will find the requested license file for the PTC HOSTID A0-B1-C2-D3-E4-F5 Please read the instructions carefully before attempting to use the license files as this email contains information and links to instructions for multiple PTC products. New PTC customers are encouraged to consult the PTC FlexNet Licensing and Installation FAQ page <a href="https://support.ptc.com/appserver/wcms/standards/freefull_cs.jsp?&amp;im_dbkey=116182&amp;im_language=en">https://support.ptc.com/appserver/wcms/standards/freefull_cs.jsp?&amp;im_dbkey=116182&amp;im_language=en</a> .
TECHNICAL SUPPORT Technical Support via the Web or Phone at <u>https://support.ptc.com/appserver/support/csguide/csguide.jsp</u>

#### INNE<sup>®</sup> That's IT.

#### Two files from the zip file

- Use license file:
  - Im\_<number>.txt to allow license borrowing (only for floating licenses)
  - Im\_<number>\_standard.txt to not allow license borrowing



#### Verify that the host ID (mac address) in the license file and Creo workstation is the same.

That's IT

• Open the license file and find the host ID (mac address)

#	
#Your call number is 00000000	
# #	
#License Pack for Request ID 0000000	
#This License pack was requested by: PTC Host ID A0-B1-C2-D3-E4-F5	
#	

- Compare the host ID in the license file to the workstation host ID by following the steps below:
  - Run command prompt and type ipconfig /all and compare

#### **INNE®** That's IT.

### Download the required version of Creo Parametric from the PTC website from the link below

- <u>Download Creo</u>
- Select the version
- Select Creo <x.x> for Windows
- Select most recent Datecode
- Click on download now HTTPS
  - for Win64
- Download and unzip

🗆 🗀 Release Creo 9.0

- PTC Creo Human Factors
   Gree Progressive Die Extensio
- Creo Progressive Die Extension 15.0
   Creo Product Insight ThingWork Extension
- Creo Product Insight ThingWorx Extension
   Creo Expert Moldbase Extension 15.0
- Creo Expert Moldbase Exter
   Creo 9.0 for Windows

Most Recent Datecode

#### Datecode: 9-0-3-0

Prior to downloading Creo 9.0, be sure to update your license file to Creo 9.0, refer to CS28006.

Creo 9.0.3.0 is packaged with the PTC License Server powered by FlexNet Publisher 11.17.1.0. PTC recommends that you upgrade your PTC License Server to 11.17.1.0.

Refer to the Read this first for additional information & requirements.

9.0 is download-only, and no physical media to be shipped.

HelpCenter (2081 MB) Install-from-web (74 MB)

Win64 (5674 MB)

Download now: HTTPS Download now: HTTPS Download now: HTTPS



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- Double click on the setup.exe from the installation files
- Select Install new software if needed
- Click on Next



- Review the Software license agreement
- Accept the license and export agreement
- Click on next.



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- Click on the open icon and browse to the Im\_xxxx.txt license file.
- Click on next



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- The installation path can be changed to a different location
  - (not required to change by default)
- Click on next







• Select any additional required options that needs to be installed.



- Click on the second tab (Command configuration)
- Click on edit to check that all license options are selected



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- Verify that there are at least one option in the top right hand block. (license to run) If not move option from left box to the right
- If additional modules have been purchased, move them to the right as well.
  - Additionally purchased modules will be shown in the bottom left hand corner by default.
  - Moving items to the right will force the license server to lock, and Creo to activate that item when Creo starts
- Click on OK to close the window



- Click on add if you want to create extra startup commands.
- Click on install to start the installation



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- Click on Finish to close the installation window when the installation is complete.
  - You might get an option (completed with warnings)
    - This is just a warning that to say that you might have selected an option to install that needs a java license

Software Agreement     Licenses     Application Selection     Customize Application     Installation	Application Installatio Installing the following applications: Application Creo 9 Platform Services Visual C++ Redistributables Creo Common Files	n Status Complete Complete	Progress	0.7
Software Agreement     Licenses     Application     Selection     Customize Application     Installation	Application Installatio Installing the following applications: Application Creo 9 Platform Services Visual C++ Redistributables Creo Common Files	n Status Complete Complete	Progress	0.7
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✓ Installation	Creo Parametric	Completed with warnings	100 %	00
✓ Installation	Creo Distributed Services Manager	Complete	100 %	O X
✓ Installation	Diagnostic Tools	Complete	100 %	O X
	Creo Thumbnail Viewer	Complete	100 %	O X
	Creo 9 is full of productivity and usability deliver your best designs in less time. The managing, manipulating and understand continues to enhance tools for ergonomi (MBD), simulation, generative design, and manufacturing. Click here to learn more about What's Ne	enhancements to help you re are new tools for ing CAD models. Creo 9 cs, Model-Based Definition d additive / subtractive w in Creo 9		





## Thank you!

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